

## Shannon Commercial Properties Emergency Procedure (out of office / holiday periods)

### Security / Alarm Activations / Alarm issues

(the alarms in SCP multilets are monitored by GGL Security. In the event of an alarm activation GGL will contact the local security contact)

**GGL Control Room**                      **Ger Moore (Area Mngr. GGL)**  
1890 929 900 / 061 319077                      086 048 2779  
[imc@gglsecurity.com](mailto:imc@gglsecurity.com)                      alanmurphy@gglsecurity.com



GGL will contact their patrol car re issues in Clare / Limerick and contact the following re issues in other locations:

**Quirke Security** – all locations in **Co. Kerry** – 087 256 2148  
**C&C Security** – **Co. Tipperary** only - Tel: (056) 7701982 / 086 072 0209  
**Keyguard** – **Birr Technology Centre** only – Tel (044) 933 3033



1. Security visit site and assess the situation. Depending on the circumstances, follow step 2 re maintenance issues or step 3 if there is a technical problem with an alarm.
2. Security contact K-Mac re emergency maintenance issues. Contact numbers for holiday periods / outside normal office hours are Stephen Flanagan (086 162 6962) or Kevin McDonagh (086 850 4402).
3. Security contact A&A Security if there is a problem with an alarm / access control system/ barrier gate. Contact: 087 258 8747 / Out-of-Hours Emergency Call: 087 998 2000.
4. Failing step 2 or 3 above, security contact John O'Dwyer (087 419 6897) or Frank Owens (087 286 7798) of SCP.
5. Report to be sent to [john.odwyer@shannonproperties.ie](mailto:john.odwyer@shannonproperties.ie) and [frank.owens@shannonproperties.ie](mailto:frank.owens@shannonproperties.ie)

### Maintenance emergency call out issues

#### Contact K-Mac (SCP Maintenance Contractor)

Stephen Flanagan (tel 086 162 6962)

or

Kevin McDonagh (tel 086 850 4402)



K-Mac will assess the situation and depending on the circumstances contact:

**Security:** GGL (re issues in Clare / Limerick) - 1890 929900 / 061 319077;  
Quirke Security – (Co. Kerry only) – 087 256 2148;  
C&C Security (Co. Tipperary only): Tel (056) 7701982 / 086 072 0209;  
Keyguard – Birr Technology Centre only – Tel (044) 933 3033

and / or

A&A Security Systems Contact: 087 258 8747 / Out-of-Hours Emergency Call: 087 998 2000.



In the event K-Mac cannot be contacted, contact:

John O'Dwyer (tel. 087 419 6897)

or

Frank Owens (tel. 087 286 7798)